



Europa



EUROPA

Your gateway to EU information, news and services



What is EUROPA?

Biggest Communication instrument of the European Union

- One single portal to all EU institutions and bodies
- Created in 1995- 17th birthday this May
- Multilingual (23 official languages of the EU)
- One of the world's largest Internet sites
- 6 million pages available
- 33 million visitors per month
- WAI – compliant (access for people with disabilities)





Why use EUROPA?

EUROPA is the largest, most accurate source of information on all EU-related matters

- **EU law (treaties, current legislation, legislative developments)**
- **EU news as it happens**
- **Comprehensive information about EU institutions and Member States**



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- Positive verdict on the EU accounts; disagreement about the effectiveness of control systems
- In its 2006 Annual Report, the European Court of Auditors reports considerable progress by the Commission in introducing its new accounting system, but found weak internal controls for the majority of EU expenditure, both within Member States and at the Commission, and a high incidence of errors in the underlying transactions
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Your Europe – Citizens

Practical information on your rights and opportunities in the EU and its Internal Market;
advice on how to exercise these rights in practice if you wish to live, work study or retired in another EU country.



Your Europe – Business

Practical information on your rights and opportunities in running a business in the EU and its Internal Market. Answers on questions such as:
how to do business in the European Internal Market;
how to certify your product;
how to find a business partner in the EU;
what to know about bidding for public contracts;
how to expand your business activities in another EU member state



EU practical matters @ EUROPA



- practical information for those travelling in the EU: travel documents, money, shopping, transport, healthcare, weather, communications, public holidays and help if things go wrong.



- Careers in Europe



- Education in Europe



EU facts and figures

- Basic EU facts: history; flag; anthem; Europe Day; governments online; treaties; glossary; eurojargon...
- Maps, posters, postcards and information booklets that explain, as simply as possible, what the European Union is and what it does.





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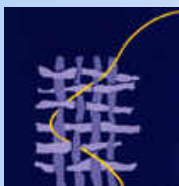
Ways of interacting with the EU



Toll-free number from anywhere in the EU, Web assistance and Europe Direct information network



Representations in EU countries, delegations around the world



The European Ombudsman

Complaints for maladministration by European institutions



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in adopts new measures
EU and Croatia agree social inclusion goals
Eurobarometer: Europeans support greater EU action on energy and climate change
Commission plans €1 million emergency response for flood victims in Bolivia

05/03/2007

Audiovisual

Nikola Špirić at the EC

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Public Opinion

Special Eurobarometer: European social reality
Full Report
Press release
Public Opinion website

Upcoming News

05/03 - 01/04/2007

Events

05/03 EU - Israel Association Council, Brussels
05-06/03 General Affairs and External Relations Council, Brussels
06/03 Africa-Europe Energy Forum Berlin 2007 - "Towards an Europe - Africa Energy Partnership"
06/03 EU - Croatia Stabilisation- and

Commission CEC Council Council Committee of Regions COR Statistical Office Eurostat Court of Auditors ECA European Investment Bank EB

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EU News @ EUROPA



- Information dissemination service run by DG Communication, containing all Commission press releases, speeches, since 1985



- Audio-visual Service:
Coverage of European news and resources for journalists



- Events/ conferences important meetings



- Weekly programme of European Commission, European Parliament, Council of the EU



EU activities by subject

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50th anniversary logo
SINCE 1957

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EU activities by subject

The activities of the European Union are divided into over 32 subject areas!



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<ul style="list-style-type: none">• Agriculture• Audiovisual• Budget• Competition• Consumers• Culture• Customs• Development• Economic and Monetary Affairs• Education, Training, Youth• Employment and Social Affairs• Energy• Enlargement• Enterprise• Environment• External Relations	<ul style="list-style-type: none">• External Trade• Fisheries• Food Safety• Foreign and Security Policy• Fraud• Humanitarian aid• Human rights• Information Society• Internal Market• Justice and Home Affairs• Public Health• Regional Policy• Research and Innovation• Taxation• Transport
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Instituições e outros órgãos da União Europeia

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Instituições e outros órgãos da União Europeia

A União Europeia (UE) não é uma federação como os Estados Unidos da América, nem é uma mera organização de cooperação entre governos como as Nações Unidas. Possui, de facto, um carácter único. Os países que pertencem à UE (os seus «Estados Membros») continuam a ser nações soberanas e independentes, mas congregaram as suas soberanias em algumas áreas para ganharem uma força e uma influência no mundo que não poderiam obter isoladamente.

Congregação de soberanias significa, na prática, que os Estados Membros delegam alguns dos seus poderes em instituições comuns que criaram, de modo a assegurar que os assuntos de interesse comum possam ser decididos democraticamente ao nível europeu.

O processo de tomada de decisões na UE, em geral, e o processo de co-decisão em particular, envolve as três principais instituições:

- o Parlamento Europeu, directamente eleito, que representa os cidadãos da UE;
- o Conselho da União Europeia, que representa os Estados Membros;
- a Comissão Europeia, que deve defender os interesses de toda a União.

Este «triângulo institucional» está na origem das políticas e da legislação que se aplicam em toda a UE. Em princípio, é a Comissão que propõe nova legislação, mas são o Parlamento e o Conselho que a adoptam.

Duas outras instituições desempenham um papel fundamental: o Tribunal de Justiça que assegura o cumprimento da legislação europeia, e o Tribunal de Contas, que fiscaliza o financiamento das actividades da União.

Os poderes e as responsabilidades destas instituições foram estabelecidos pelos Tratados, que constituem a base para tudo o que a União Europeia faz e neles estão também consagradas as regras e os procedimentos que as instituições da UE devem seguir. Os Tratados são aprovados pelos presidentes e/ou os primeiros-ministros de todos os Estados Membros da UE e são ratificados pelos Paramentos nacionais.

Para além das suas instituições, a UE tem diversos órgãos que desempenham missões específicas:

- o Comité Económico e Social Europeu representa a sociedade civil, os empregadores e os trabalhadores;
- o Comité das Regiões representa as autoridades regionais e locais;
- o Banco Europeu de Investimento financia projectos de investimento da UE e ajuda pequenas empresas por intermédio do Fundo Europeu de Investimento;
- o Banco Central Europeu é responsável pela política monetária europeia;
- o Provedor de Justiça Europeu investiga as queixas dos cidadãos sobre a má administração das instituições e órgãos da UE;
- o Autoridade Europeia para a Protecção de Dados salvaguarda a privacidade dos dados pessoais dos cidadãos;
- o Serviço das Publicações Oficiais das Comunidades Europeias publica informação sobre a UE;
- o Serviço Europeu de Selecção do Pessoal das Comunidades Europeias recruta pessoal para as instituições e os outros órgãos da UE.

Novo

2007.DE
Presidência alemã

JUNTOS
DESDE 1957
50º aniversário

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Documentos das instituições

Documentos da União Europeia

O objectivo deste sítio é facilitar as pesquisas apresentando o conjunto dos documentos disponíveis para consulta. O sítio está organizado em três partes - para facilitar o acesso aos actos legislativos, relatórios de actividade, brochuras, documentos audiovisuais, documentos internos, arquivos, etc.

Direito Europeu

Nesta rubrica é descrito o conteúdo das bases de dados que cobrem a totalidade do direito da União Europeia: a legislação, o processo de decisão interinstitucional, a jurisprudência, bem como as fichas de síntese da legislação.

- O direito da União Europeia: EUR-LEX
- O processo legislativo: CEIL e Pre-Lex
- Jurisprudência
- Fichas de síntese da legislação
- Co-decisão [en](#) [fr](#)

Documentos comuns às instituições

Nesta rubrica são enumerados os sítios que apresentam os documentos e actividades do conjunto das instituições.

EU Bookshop, o portal publicações, inclui todas as publicações gratuitas ou pagas - das instituições, - das agências da União Europeia e de outros organismos descentralizados da UE que tratam das publicações.

O Boletim da União Europeia fornece uma panorâmica mensal das actividades da Comissão Europeia, bem como das outras instituições comunitárias.

O Relatório Geral sobre a Actividade da União Europeia completa o Boletim, oferecendo uma visão global das actividades do ano anterior.

O sítio dos Arquivos Históricos da União Europeia [en](#) [fr](#), gerido pelo Instituto Universitário Europeu de Florença, dá acesso às referências dos documentos com mais de 30 anos, por meio da base de dados EURHISTAR [en](#) [fr](#).

O glossário traça a evolução de cerca de - 220 termos relativos à construção europeia e às instituições e actividades da União Europeia.

Documentos das instituições

Nesta rubrica encontram-se os documentos publicados (legislação comunitária, propostas, comunicações, relatórios, Livros Verdes e Livros Brancos), os registos de documentos (publicados ou não publicados), os documentos audiovisuais, o acesso às bases de dados bibliográficos e a lista das brochuras e publicações disponíveis nos sítios das instituições europeias.

O Parlamento Europeu, o Conselho e a Comissão criaram registos de documentos que dão acesso às referências de documentos tanto públicos como

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Europa
Gateway to the European Union

English (en)

50th anniversary logo

DISCOVER THE EU

- The EU at a glance
- Europe is fun!
- Europe and Young People
- Easy Reading Corner
- Languages: Europe's asset

LIVING IN THE EU

- Your rights
- Travelling
- Studying
- Working

INTERACT WITH THE EU

- Your direct line
- The EU in your country
- Contact the Ombudsman

IN THE SPOTLIGHT



- European Commission and African Union held joint meeting in Addis Ababa
- Shared values, mutual interests: EU-India Summit to take forward Strategic Partnership
- You control climate change!

THE EU DAY BY DAY 24/10/2006

- Positive verdict on the EU accounts; disagreement about the effectiveness of control systems
- In its 2006 Annual Report, the European Court of Auditors reports considerable progress by the Commission in introducing its new accounting system, but found weak internal controls for the majority of EU expenditure, both within Member States and at the Commission, and a high incidence of errors in the underlying transactions
- Improving the efficiency of the enforceability of cross-border debt collection

► All the news...

ACTIVITIES **INSTITUTIONS** **DOCUMENTS** **SERVICES**

HOW THE EUROPEAN UNION WORKS
A CITIZEN'S GUIDE TO THE EU INSTITUTIONS

Institutions

- European Parliament
- Council of the European Union
 - Presidency
- European Commission
- Court of Justice of the European Communities
- European Court of Auditors
- European Ombudsman
- European Data Protection Supervisor

Financial bodies

- European Central Bank
- European Investment Bank
 - European Investment Fund

Advisory bodies

- European Economic and Social Committee
- Committee of the Regions

Interinstitutional bodies

- Office for Official Publications of the European Communities
- European Personnel Selection Office
- European Administrative School

Decentralised bodies of the European Union (agencies)

- Community agencies
- Common Foreign and Security Policy
- Police and Judicial Cooperation in criminal matters
- Executive agencies

Search

Advanced search

Quick links

- EUROPEAN initiative Transparency
- eu2006.fi Finnish Presidency
- DebateEurope
- European Year of Workers' Mobility 2006
- growth and jobs working together for Europe's future
- EUROPA Go!
- Europa Newsletter

W3C WAI-A WCAG 1.0

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Services on EUROPA



- Instantaneous transmission of video via Europe by Satellite.



- Problem Solving service for citizens facing problems with the authorities of another EU country



- Statistics online



Information sources @ EUROPA

EUROPA - Fontes de informação e contactos - Microsoft Internet Explorer

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Address http://europa.eu/geninfo/info/index_pt.htm Go Links

Advertência jurídica | Novidades | Pesquisa | Contacto | O sítio EUROPA

Fontes de informação português (pt)

EUROPA > Fontes de informação

Este sítio fornece um guia de acesso rápido a fontes de informação específica e a pontos de contacto nas instituições da União Europeia e agências. Dentro de cada categoria, as informações estão organizadas por ordem alfabética.

Quem contactar

- Consultas e debates sobre assuntos da UE: «A sua Voz na Europa»
- Pontos de contacto das instituições, agências e outros organismos da UE
- Pontos de contacto locais para obtenção de informação sobre a UE
- Pontos de contacto para as empresas, cidadãos e estudantes/jovens

Como encontrar informação no EUROPA

- Acesso aos documentos internos
- Bases de dados
- Boletins de informação
- Comunicados de imprensa
- Conferencistas
- Contratos públicos
- Documentos oficiais
- Estágios
- Estatísticas
- Financiamento
- Legislação
- Mapas
- Material audiovisual
- Opinião pública [en](#) [fr](#)
- Perguntas mais frequentes (FAQ)
- Protecção de dados
- Publicações/Documentação/Material impresso
- Recrutamento
- Referências bibliográficas/documentais
- Terminologia
- Visitas

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Web-Assistance

EUROPE DIRECT - Assistência Web - Microsoft Internet Explorer

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EUROPE DIRECT português (pt)

Comissão Europeia > Europe Direct > Escreva-nos > Assistência Web

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In touch with the EU

JUNTOS
DESDE 1957
50º aniversário

A UE num ápice

A UE NO SEU PAÍS

Bem-vindo ao Serviço de Assistência Web do EUROPE DIRECT

Antes de iniciar uma sessão de Assistência Web, ler as instruções que se seguem para tirar inteiro partido do serviço:

O serviço - disponível de segunda a sexta-feira, das 9h00 às 18h30 CET, em Inglês e Francês, foi concebido para assistir a navegação no sítio Web EUROPA indicando de forma prática como encontrar:

- documentos específicos da UE no EUROPA (legislação, publicações, comunicados de imprensa, etc.)
- informações de carácter geral de interesse público sobre políticas específicas da UE (fichas de informação, relatórios, estatísticas, documentos de trabalho, etc.)
- informação sobre a integração europeia (história, símbolos, instituições, contactos, etc.)

Numa situação de espera ou na eventualidade de o serviço de assistência não ter competência para responder, é possível contactar o EUROPE DIRECT através do número de telefone único (00 800 6 7 8 9 10 11) gratuito a partir de qualquer Estado-Membro, do número pago (+32 2 299 96 96) a partir de qualquer outra parte do mundo ou por **correio eletrónico**.

N.B: apesar dos esforços envidados para a prestação das informações solicitadas ou para encaminhar os pedidos para as fontes adequadas, as informações prestadas pelo EUROPE DIRECT não podem ser consideradas juridicamente vinculativas.

Para utilizar a aplicação é necessário que o motor de pesquisa suporte Javascript.

ENTRAR
Inglês

ENTRAR
Francês

Centro de Contacto EUROPE DIRECT

Como funciona

Estatísticas

Inquérito aos utilizadores

As suas perguntas

Em destaque

Espaço da imprensa

Declaração de privacidade específica

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Current problems and disadvantages

- **Too much information, unnecessary details, duplication of information**
- **Co-ordination between the different web teams**
- **Search Engine problems**
- **Evaluation (in order to identify actual users and their wishes)**



The future

- Commissioner Wallström new action plan (3 key principles listen- explain- adapt)
- Revision of current sites (e.g. new European Commission daily magazine-style homepage)
- Introduction of new Web Content Management system and enhancement of corporate identity/image
- Enhance the web role of the Representations (principle « going local » of Communication Plan)
- More thematic approach and systematic audience targeting
- Search engine improvements
- Improve acces for people with disability





EUROPA

Your gateway to EU information, news and services

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